

Customer order form for: _____



Site address: _____

Billing name: _____ NIF/CIF: _____

Client account and Hardware

T18: _____ T20: _____ T22: _____ T:26: _____ EXP39: _____ C590: _____ DLink 8 Port: _____ YHS32: _____

Number of handset accounts: _____ Number of telephone lines: _____ Other: _____

Client account fee set up: € 49.00 Client account fee monthly: € 1,99 Installation fee: € _____

Notes: _____

Purchase: **OR** Rental:

Products and services can be added at any time in the future to enhance your phone system, and will extend this contract's duration.

Special Features

Remote pickup: _____ E-voicemail mailbox: _____ Fax service: _____ Personal greeting: _____ Alarm/Event Trg: _____

Remote access: _____ Call restriction: _____ Call conferencing: _____ Time group: _____ Page broadcast: _____

Physical phone installation can take up to three weeks. Ask us about our low impact install policy.

Automated Call Distribution

IVR menu: _____ Call queue: _____ Ring and Hunt group: _____ Pattern menu: _____

Notes for ACD system: _____

Avance Telecom will work with you to configure your ACD system after the installation is complete.

By signing this order form, I, the customer, consent to pay Avance Digital Telecom S.L. the 'Final monthly cost' each month for the entire 'Contract Duration', and I understand that although the monthly charges on this form are fixed for the 'Contract Duration', the call charges may vary at any time. If the 'Contract Duration' is 0, I am aware the monthly charges on this form may change at any time (see admin.avancetelecom.es for latest charges). I agree to be bound without reservation by Avance Digital Telecom's terms and conditions, which I understand are freely available on their website.

Date: _____ / _____ / _____

Signatory name: _____

Customer signature: _____

Ordered from: Avance Digital Telecom S.L.

CIF: B76087428 Contract number: _____ (YYMMDDVV)



Numbers (Direct Dial In numbers or DDI's)

Spain Geo: _____ Spain Non-Geo: _____ Spain Port: _____ UK Geo: _____ UK Non-Geo: _____ German Geo: _____
Port existing number: _____ Other numbers: _____

The Spanish number porting process usually takes 3 hours and can take up to 48 hours.

Contract Duration

0 months: _____ 12 months: _____ 24 months: _____ 36 months: _____ 48 months: _____
Start date of contract: DAY _____ MONTH _____ YEAR _____ OR After installation _____

Mid-term cancellation charges apply, details of which can be found in our terms and conditions.

Training and Configuration Time

First month: Time included at no additional cost for training personnel and initial system configuration changes: _____ minutes
Each subsequent month: Time included at no additional cost for system re-configuration adapting to your needs: _____ minutes

There is a €25,00 charge per 30 minutes for system reconfiguration after the free TCT time is used up.

Other Information

Post-pay or Pre-pay: _____ AT representative name & initials: _____
Payment preference: Credit/Debit card: _____ Bank transfer: _____ Direct Debit: _____

Set-up cost: € _____
Monthly cost: € _____

By signing this order form, I, the customer, consent to provide payment information as required to Avance Digital Telecom S.L. enabling them to collect or receive payment of 50% of the 'Final set-up cost' immediately, and to pay the remaining 50% of the 'Final set-up cost' after the installation is complete as defined in Avance Digital Telecom's terms and conditions. I understand I will receive a monthly invoice generally between the 1st and the 5th of each month with the previous month's call charges and with other charges for the month ahead, which is due upon receiving the invoice.

Date: _____ / _____ / _____

Signatory name: _____

Customer signature: _____